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Board, whichever made the final decision, may reopen and revise the decision in accordance with the procedures set forth in §405.750(b) of this chapter, which concerns reopenings and revisions under subpart G of part 405 of this chapter.

(c) Fraud or similar abusive practice. A reconsidered determination, a review of a DRG change, or a decision of an ALJ or the Departmental Appeals Board may be reopened and revised at any time, if the reconsidered determination, review, or decision was obtained through fraud or a similar abusive practice that does not support a formal finding of fraud.

[50 FR 15372, Apr. 17, 1985, as amended at 61 FR 32349, June 24, 1996]

PART 476—ACQUISITION, PROTEC-TION, AND DISCLOSURE OF PEER REVIEW INFORMATION

Subpart A—[Reserved]

Subpart B—Utilization and Quality Control Peer Review Organizations (PROs)

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AUTHORITY: Secs. 1102 and 1871 of the Social Security Act (42 U.S.C. 1302 and 1395hh).

Subpart A—[Reserved]

Subpart B—Utilization and Quality Control Peer Review Organizations (PROs)

SOURCE: 50 FR 15359, Apr. 17, 1985, unless otherwise noted.

GENERAL PROVISIONS

§476.101 Scope and definitions.

(a) *Scope.* This subpart sets forth the policies and procedures governing—

(1) Disclosure of information collected, acquired or generated by a Utilization and Quality Control Peer Review Organization (PRO) (or the review component of a PRO subcontractor) in performance of its responsibilities under the Act and these regulations; and

- (2) Acquisition and maintenance of information by a PRO to comply with its responsibilities under the Act.
 - (b) Definitions. As used in this part:

Abuse means any unlawful conduct relating to items or services for which payment is sought under Title XVIII of the Act.

Aggregate statistical data means any utilization, admission, discharge or diagnostic related group (DRG) data arrayed on a geographic, institutional or other basis in which the volume and frequency of services are shown without identifying any individual.

Confidential information means any of the following:

- (1) Information that explicitly or implicitly identifies an individual patient, practitioner or reviewer.
- (2) Sanction reports and recommendations.
- (3) Quality review studies which identify patients, practitioners or institutions.
 - (4) PRO deliberations.

Health care facility or facility means an organization involved in the delivery of health care services or items for which reimbursement may be made in whole or in part under Title XVIII of the Act.

Implicitly identify(ies) means data so unique or numbers so small so that identification of an individual patient, practitioners or reviewer would be obvious.

Non-facility organization means a corporate entity that: (1) Is not a health care facility; (2) is not a 5 percent or more owner of a facility; and (3) is not owned by one or more health care facilities in the PRO area.

Patient representative means—(1) an individual designated by the patient, in writing, as authorized to request and receive PRO information that would otherwise be disclosable to that patient; or (2) an individual identified by the PRO in accordance with §476.132(c)(3) when the beneficiary is mentally, physically or legally unable to designate a representative.

Practitioner means an individual credentialed within a recognized health care discipline and involved in providing the services of that discipline to patients.

PRO deliberations means discussions or communications (within a PRO or between a PRO and a PRO subcontractor) including, but not limited to, review notes, minutes of meetings and any other records of discussions and judgments involving review matters regarding PRO review responsibilities and appeals from PRO determinations, in which the opinions of, or judgment about, a particular individual or institution can be discerned.

PRO information means any data or information collected, acquired or generated by a PRO in the exercise of its duties and functions under Title XI Part B or Title XVIII of the Act.

PRO interpretations and generalizations on the quality of health care means an assessment of the quality of care furnished by an individual provider or group of providers based on the PRO's knowledge of the area gained from its medical review experience (e.g., quality review studies) and any other information obtained through the PRO's review activities.

PRO review system means the PRO and those organizations and individuals who either assist the PRO or are directly responsible for providing medical care or for making determinations with respect to the medical necessity, appropriate level and quality of health care services that may be reimbursed under the Act. The system includes—

- (1) The PRO and its officers, members and employees;
 - (2) PRO subcontractors;
- (3) Health care institutions and practitioners whose services are reviewed;
- (4) PRO reviewers and supporting staff; and
 - (5) Data support organizations.

Public information means information which has been disclosed to the public.

Quality review study means an assessment, conducted by or for a PRO, of a patient care problem for the purpose of improving patient care through peer analysis, intervention, resolution of the problem and follow-up.

Quality review study information means all documentation related to the quality review study process.

Reviewer means review coordinator, physician, or other person authorized to perform PRO review functions.

Sanction report means a report filed pursuant to section 1156 of the Act and part 474 of this chapter documenting the PRO's determination that a practitioner or institution has failed to meet obligations imposed by section 1156 of the Act.

Shared health data system means an agency or other entity authorized by Federal or State law that is used by the PRO review system to provide information or to conduct or arrange for the collection, processing, and dissemination of information on health care services.

Subcontractor means a facility or a non-facility organization under contract with a PRO to perform PRO review functions.

[50 FR 15359, Apr. 17, 1985; 50 FR 41886, Oct. 16, 1985]

§ 476.102 Statutory bases for acquisition and maintenance of information.

- (a) Section 1154(a)(7)(C) of the Act requires PROs to the extent necessary and appropriate to examine the pertinent records of any practitioner or provider of health care services for which payment may be made under Title XVIII of the Act.
- (b) Section 1154(a)(9) of the Act requires PROs to collect and maintain information necessary to carry out their responsibilities under the Act.
- (c) Section 1156(a)(3) of the Act requires health care practitioners and providers to maintain evidence of the medical necessity and quality of health care services they provide to Medicare patients as required by PROs.

§476.103 Statutory bases for disclosure of information.

- (a) Section 1154(a)(10) of the Act requires PROs to exchange information with intermediaries and carriers with contracts under sections 1816 and 1842 of the Act, other PROs, and other public or private review organizations as appropriate.
- (b) Section 1160 of the Act provides that PRO information must be held in confidence and not be disclosed except where—
- (1) Necessary to carry out the purpose of Title XI Part B of the Act;

- (2) Specifically permitted or required under this subpart;
- (3) Necessary, and in the manner prescribed under this subpart, to assist Federal and State agencies recognized by the Secretary as having responsibility for identifying and investigating cases or patterns of fraud or abuse;
- (4) Necessary, and in the manner prescribed under the subpart to assist Federal or State agencies recognized by the Secretary as having responsibility for identifying cases or patterns involving risks to the public health;
- (5) Necessary, and in the manner prescribed under this subpart, to assist appropriate State agencies having responsibility for licensing or certification of providers or practitioners; or
- (6) Necessary, and in the manner prescribed under this subpart to assist Federal or State health planning agencies by furnishing them aggregate statistical data on a geographical, institutional or other basis.

[50 FR 15359, Apr. 17, 1985; 50 FR 41886, Oct. 16, 1985]

§ 476.104 Procedures for disclosure by a PRO.

- (a) Notice to accompany disclosure.
- (1) Any disclosure of information under the authority of this subpart is subject to the requirements in §476.105 relating to the providing of a notice of the disclosure.
- (2) Disclosure of confidential information made under the authority of this subpart, except as provided in §476.106, must be accompanied by a written statement informing the recipient that the information may not be redisclosed except as provided under §476.107 that limits redisclosure.
- (b) *PRO interpretations*. A PRO may provide a statement of comment, analysis, or interpretation to guide the recipient in using information disclosed under this subpart.
- (c) Fees. A PRO may charge a fee to cover the cost of providing information authorized under this subpart. These fees may not exceed the amount necessary to recover the cost to the PRO for providing the information.

(d) Format for disclosure of public information. A PRO is required to disclose public information (§ 476.120(a)(6)) only in the form in which it is acquired by

the PRO or in the form in which it is maintained for PRO use.

(e) Medicare provider number. A PRO must include the provider identification number assigned by the Medicare program on information that HCFA requests.

§ 476.105 Notice of disclosures made by a PRO.

- (a) Notification of the disclosure of nonconfidential information. Except as permitted under §476.106, at least 30 calender days before disclosure of nonconfidential information, the PRO must notify an identified institution of its intent to disclose information about the institution (other than reports routinely submitted to HCFA or Medicare fiscal intermediaries, or to or from PRO subcontractors, or to or from the institution) and provide the institution with a copy of the information. The institution may submit comments to the PRO that must be attached to the information disclosed if received before disclosure, or forwarded separately if received after disclosure.
- (b) Notification of the disclosure of confidential information. (1) A PRO must notify the practitioner who has treated a patient, of a request for disclosure to the patient or patient representative in accordance with the requirements and exceptions to the requirements for disclosure specified under § 476.132.
- (2) A PRO must notify a practitioner or institution of the PRO's intent to disclose information on the practitioner or institution to an investigative or licensing agency (§§ 476.137 and 476.138) except for cases specified in §476.106 involving fraud or abuse or imminent danger to individuals or the public health. The practitioner or institution must be notified and provided a copy of the information to be disclosed at least 30 calendar days before the PRO discloses the identifying information. The PRO must forward with the information any comments submitted by the practitioner or institution in response to the PRO notice if received before disclosure, or forwarded separately if received after disclosure.

[50 FR 15359, Apr. 17, 1985; 50 FR 41886, Oct. 16, 1985]

§476.106 Exceptions to PRO notice requirements.

- (a) Imminent danger to individuals or public health. When the PRO determines that requested information is necessary to protect against an imminent danger to individuals or the public health, the notification required in §476.105 may be sent simultaneously with the disclosure.
- (b) Fraud or Abuse. The notification requirement in $\S476.105$ does not apply if—
- (1) The disclosure is made in an investigation of fraud or abuse by the Office of the Inspector General or the General Accounting Office; or
- (2) The disclosure is made in an investigation of fraud or abuse by any other Federal or State fraud or abuse agency and the investigative agency specifies in writing that the information is related to a potentially prosecutable criminal offense.

§ 476.107 Limitations on redisclosure.

Persons or organizations that obtain confidential PRO information must not further disclose the information to any other person or organization except—

- (a) As directed by the PRO to carry out a disclosure permitted or required under a particular provision of this part;
- (b) As directed by HCFA to carry out specific responsibilities of the Secretary under the Act;
- (c) As necessary for HCFA to carry out its responsibilities for appeals under section 1155 of the Act or for HCFA to process sanctions under section 1156 of the Act;
- (d) If the health care services furnished to an individual patient are reimbursed from more than one source, these sources of reimbursement may exchange confidential information as necessary for the payment of claims;
- (e) If the information is acquired by the PRO from another source and the receiver of the information is authorized under its own authorities to acquire the information directly from the source, the receiver may disclose the information in accordance with the source's redisclosure rules;
- (f) As necessary for the General Accounting Office to carry out its statutory responsibilities;

- (g) Information pertaining to a patient or practitioner may be disclosed by that individual provided it does not identify any other patient or practitioner:
- (h) An institution may disclose information pertaining to itself provided it does not identify an individual patient or practitioner;
- (i) Governmental fraud or abuse agencies and State licensing or certification agencies recognized by HCFA may disclose information as necessary in a judicial, administrative or other formal legal proceeding resulting from an investigation conducted by the agency;
- (j) State and local public health officials to carry out their responsibilities, as necessary, to protect against a substantial risk to the public health; or
- (k) As necessary for the Office of the Inspector General to carry out its statutory responsibilities.

[50 FR 15359, Apr. 17, 1985; 50 FR 41886, Oct. 16, 1985]

§ 476.108 Penalties for unauthorized disclosure.

A person who discloses information not authorized under Title XI Part B of the Act or the regulations of this part will, upon conviction, be fined no more than \$1,000, or be imprisoned for no more than six months, or both, and will pay the costs of prosecution.

§476.109 Applicability of other statutes and regulations.

The provisions of 42 U.S.C. 290dd-3 and 290ee-3 governing confidentiality of alcohol and drug abuse patients' records, and the implementing regulations at 42 CFR part 2, are applicable to PRO information.

[50 FR 15359, Apr. 17, 1985; 50 FR 41887, Oct. 16, 1985]

PRO Access to Information

§ 476.111 PRO access to records and information of institutions and practitioners.

(a) A PRO is authorized to have access to and obtain records and information pertinent to the health care services furnished to Medicare patients, held by any institution or practitioner in the PRO area. The PRO may require

the institution or practitioner to provide copies of such records or information to the PRO.

- (b) A PRO may obtain non-Medicare patient records relating to review performed under a non-Medicare PRO contract if authorized by those patients in accordance with State law.
- (c) In accordance with its quality review responsibilities under the Act, a PRO may have access to and obtain information from, the records of non-Medicare patients if authorized by the institution or practitioner.

[50 FR 15359, Apr. 17, 1985; 50 FR 41887, Oct. 16, 1985]

§ 476.112 PRO access to records and information of intermediaries and carriers.

A PRO is authorized to have access to and require copies of Medicare records or information held by intermediaries or carriers if the PRO determines that the records or information are necessary to carry out PRO review responsibilities.

§ 476.113 PRO access to information collected for PRO purposes.

- (a) Institutions and other entities must disclose to the PRO information collected by them for PRO purposes.
- (b) Information collected or generated by institutions or practitioners to carry out quality review studies must be disclosed to the PRO.

§476.114 Limitation on data collection.

A PRO or any agent, organization, or institution acting on its behalf, that is collecting information under authority of this part, must collect only that information which is necessary to accomplish the purposes of Title XI Part B of the Act in accordance with 44 U.S.C. Chapter 35, Coordination of Federal Reporting Services Information Policy.

PRO RESPONSIBILITIES

§476.115 Requirements for maintaining confidentiality.

(a) Responsibilities of PRO officers and employees. The PRO must provide reasonable physical security measures to prevent unauthorized access to PRO information and to ensure the integrity of the information, including those

measures needed to secure computer files. Each PRO must instruct its officers and employees and health care institution employees participating in PRO activities of their responsibility to maintain the confidentiality of information and of the legal penalties that may be imposed for unauthorized disclosure of PRO information.

- (b) Responsible individuals within the PRO. The PRO must assign a single individual the responsibility for maintaining the system for assuring the confidentiality of information within the PRO review system. That individual must notify HCFA of any violations of these regulations.
- (c) *Training requirements*. The PRO must train participants of the PRO review system in the proper handling of confidential information.
- (d) Authorized access. An individual participating in the PRO review system on a routine or ongoing basis must not have authorized access to confidential PRO information unless that individual—
- (1) Has completed a training program in the handling of PRO information in accordance with paragraph (c) of this section or has received comparable training from another source; and
- (2) Has signed a statement indicating that he or she is aware of the legal penalties for unauthorized disclosure.
- (e) Purging of personal identifiers. (1) The PRO must purge or arrange for purging computerized information, patient records and other noncomputerized files of all personal identifiers as soon as it is determined by HCFA that those identifiers are no longer necessary.
- (2) The PRO must destroy or return to the facility from which it was collected confidential information generated from computerized information, patient records and other noncomputerized files when the PRO determines that the maintenance of hard copy is no longer necessary to serve the specific purpose for which it was obtained or generated.
- (f) Data system procedures. The PRO must assure that organizations and consultants providing data services to the PRO have established procedures for maintaining the confidentiality of PRO information in accordance with

requirements defined by the PRO and consistent with procedures established under this part.

§ 476.116 Notice to individuals and institutions under review.

The PRO must establish and implement procedures to provide patients, practitioners, and institutions under review with the following information—

- (a) The title and address of the person responsible for maintenance of PRO information;
- (b) The types of information that will be collected and maintained;
- (c) The general rules governing disclosure of PRO information; and
- (d) The procedures whereby patients, practitioners, and institutions may obtain access to information about themselves.

DISCLOSURE OF NONCONFIDENTIAL INFORMATION

§ 476.120 Information subject to disclosure.

Subject to the procedures for disclosure and notice of disclosure specified in §§476.104 and 476.105, the PRO must disclose—

- (a) Nonconfidential information to any person upon request, including—
- (1) The norms, criteria, and standards it uses for initial screening of cases, and for other review activities;
- (2) Winning technical proposals for contracts from the Department, and winning technical proposals for subcontracts under those contracts (except for proprietary or business information):
- (3) Copies of documents describing administrative procedures, agreed to between the PRO and institutions or between a PRO and the Medicare intermediary or Medicare carrier;
- (4) Routine reports submitted by the PRO to HCFA to the extent that they do not contain confidential information.
- (5) Summaries of the proceedings of PRO regular and other meetings of the governing body and general membership except for those portions of the summaries involving PRO deliberations, which are confidential information and subject to the provisions of § 476.139;

- (6) Public information in its possession:
- (7) Aggregate statiscal information that does not implicitly or explicitly identify individual patients, practitioners or reviewers;
- (8) Quality review study information including summaries and conclusions from which the identification of patients, practitioners and institutions has been deleted; and
- (9) Information describing the characteristics of a quality review study, including a study design and methodology.
- (b) Aggregate statistical information that does not implicitly or explicitly identify individual patients, practitioners or reviewers, to Federal or State health planning agencies (including Health Systems Agencies and State Health Planning and Development Agencies) in carrying out their health care planning and related activities.

[50 FR 15359, Apr. 17, 1985; 50 FR 41887, Oct. 16, 1985]

§ 476.121 Optional disclosure of nonconfidential information.

A PRO may, on its own initiative, subject to the notification requirements in §476.105, furnish the information available under §476.120 to any person, agency, or organization.

DISCLOSURE OF CONFIDENTIAL INFORMATION

§ 476.130 Disclosure to the Department.

Except as limited by §§ 476.139(a) and 476.140 of this subpart, PROs must disclose all information requested by the Department to it in the manner and form required.

§476.131 Access to medical records for the monitoring of PROs.

HCFA or any person, organization or agency authorized by the Department or Federal statute to monitor a PRO will have access to medical records maintained by institutions or health care practitioners on Medicare patients. The monitor can require copies of the records.

§ 476.132 Disclosure of information about patients.

- (a) General requirements for disclosure. Except as specified in paragraph (b) of this section, a PRO must—
- (1) Disclose patient identified information in its possession to the identified patient or the patient's representative if—
- (i) The patient or the patient's representative requests the information in writing;
- (ii) The request by a patient's representative includes the designation, by the patient, of the representative; and
- (iii) All other patient and practitioner identifiers have been removed.
- (2) Seek the advice of the attending practitioner that treated the patient regarding the appropriateness of direct disclosure to the patient 15 days before the PRO provides the requested information. If the attending practitioner states that the released information could harm the patient, the PRO must act in accordance with paragraph (c)(2) of this section. The PRO must make disclosure to the patient or patient's representative within 30 calendar days of receipt of the request.
- (b) *Exceptions*. (1) If the request is in connection with an initial denial determination under section 1154(a)(3) of the Act, the PRO—
- (i) Need not seek the advice of the practitioner that treated the patient regarding the appropriateness of direct disclosure to the patient; and
- (ii) Must provide only the information used to support that determination in accordance with the procedures for disclosure of information relating to determinations under § 473.24.
- (2) A PRO must disclose information regarding PRO deliberations only as specified in §476.139(a).
- (3) A PRO must disclose quality review study information only as specified in § 476.140.
- (c) Manner of disclosure. (1) The PRO must disclose the patient information directly to the patient unless knowledge of the information could harm the patient.
- (2) If knowledge of the information could harm the patient, the PRO must disclose the information to the patient's designated representative.

(3) If the patient is mentally, physically or legally unable to designate a representative, the PRO must disclose the information to a person whom the PRO determines is responsible for the patient.

The PRO must first attempt to make that determination based on the medical record. If the responsible person is not named in the medical record, then the PRO may rely on the attending practitioner for the information. If the practitioner is unable to provide a name, then the PRO must make a determination based on other reliable information

[50 FR 15359, Apr. 17, 1985; 50 FR 41887, Oct. 16, 1985]

§ 476.133 Disclosure of information about practitioners, reviewers and institutions.

- (a) *General requirements for disclosure.* Except as specified in paragraph (b) of this section, the following provisions are required of the PRO.
- (1) Disclosure to the identified individual or institution. A PRO must disclose, to particular practitioners, reviewers and institutions, information about themselves, upon request, and may disclose it to them without a request.
- (2) Disclosure to others. (i) A PRO must disclose to an institution, upon request, information on a practitioner to the extent that the information displays practice or performance patterns of the practitioner in that institution.
- (ii) In accordance with section 1160 of the Act, a PRO must disclose information that displays practice or performance patterns of a practitioner or institution in accordance with the procedures for disclosures specified in §§ 476.137 and 476.138 to—
- (A) Federal and State agencies that are responsible for the investigation of fraud and abuse of the Medicare or Medicaid programs, and
- (B) Federal and State agencies that are responsible for licensing and certification of practitioners and providers.
- (iii) A PRO may disclose to any person, agency or organization, information on a particular practitioner or reviewer with the consent of that practitioner or reviewer provided that the in-

formation does not identify other individuals.

- (b) Exceptions. (1) If the request is in connection with an initial denial determination or a change resulting from a diagnostic related group (DRG) coding validation under Part 466 of this subchapter, the PRO must provide only the information used to support that determination in accordance with the procedures for disclosure of information relating to determinations under § 473.24.
- (2) A PRO must disclose information regarding PRO deliberations only as specified in §476.139(a).
- (3) A PRO must disclose quality review study information only as specified in $\S476.140$.

[50 FR 15359, Apr. 17, 1885, as amended at 52 FR 37458, Oct. 7, 1987; 52 FR 47004, Dec. 11, 1987]

§ 476.134 Verification and amendment of PRO information.

- (a) A PRO must verify the accuracy of its information concerning patients, practitioners, reviewers, and institutions and must permit the individual or institution to request an amendment of pertinent information that is in the possession of the PRO.
- (b) If the PRO agrees with the request for amendment, the PRO must correct the information in its possession. If the information being amended has already been disclosed, the PRO must forward the amended information to the requester where it may affect decisions about a particular provider, practitioner or case under review.
- (c) If the PRO disagrees with the request for amendment, a notation of the request, reasons for the request, and the reasons for refusal must be included with the information and attached to any disclosure of the information.

[50 FR 15358, Apr. 17, 1985; 50 FR 41887, Oct. 16, 1985]

§ 476.135 Disclosure necessary to perform review responsibilities.

(a) Disclosure to conduct review. The PRO must disclose or arrange for disclosure of information to individuals and institutions within the PRO review

system as necessary to fulfill their particular duties and functions under Title XI Part B of the Act.

- (b) Disclosure to consultants and subcontractors. The PRO must disclose to consultants or subcontractors the information they need to provide specified services to the PRO.
- (c) Disclosure to other PRO and medical review boards. The PRO must disclose—
- (1) To another PRO, information on patients and practitioners who are subject to review by the other PRO; and
- (2) To medical review boards established under section 1881 of the Act, confidential information on patients, practitioners and institutions receiving or furnishing end stage renal disease services.

§ 476.136 Disclosure to intermediaries and carriers.

- (a) Required disclosure. Except as specified in §§476.139(a) and 476.140 relating to disclosure of PRO deliberations and quality review study information, a PRO must disclose to intermediaries and carriers PRO information that relates to, or is necessary for, payment of claims for Medicare as follows:
- (1) Review determinations and claims forms for health care services, furnished in the manner and form agreed to by the PRO and the intermediary or carrier.
- (2) Upon request, copies of medical records acquired from practitioners or institutions for review purposes.
- (3) PRO information about a particular patient or practitioner if the PRO and the intermediary or carrier (or HCFA if the PRO and the intermediary or carrier cannot agree) determine that the information is necessary for the administration of the Medicare program.
- (b) Optional disclosure. The PRO may disclose the information specified in paragraph (a) of this section to intermediaries and carriers without a request.

§476.137 Disclosure to Federal and State enforcement agencies responsible for the investigation or identification of fraud or abuse of the Medicare or Medicaid programs.

(a) Required disclosure. Except as specified in §§ 476.139(a) and 476.140 relating to disclosure of PRO delibera-

tions and quality review study information, the PRO must disclose confidential information relevant to an investigation of fraud or abuse of the Medicare or medicaid programs, including PRO medical necessity determinations and other information that includes patterns of the practice or performance of a practitioner or institution, when a written request is received from a State or Federal enforcement agency responsible for the investigation or identification of fraud or abuse of the Medicare or Medicaid programs that—

- (1) Identifies the name and title of the individual initiating the request,
- (2) Identifies the physician or institution about which information is requested, and
- (3) States affirmatively that the institution or practitioner is currently under investigation for fraud or abuse of the Medicare or Medicaid programs and that the information is needed in furtherance of that investigation.
- (b) Optional disclosure. The PRO may provide the information specified in paragraph (a) of this section to Federal or State fraud and abuse enforcement agencies responsible for the investigation or identification of fraud or abuse of the Medicare or Medicaid programs, without a request.

[50 FR 15358, Apr. 17, 1985, as amended at 52 FR 37458, Oct. 7, 1987]

§ 476.138 Disclosure for other specified purposes.

- (a) *General requirements for disclosure.* Except as specified in paragraph (b) of this section, the following provisions are required of the PRO.
- (1) Disclosure to licensing and certification bodies. (i) A PRO must disclose confidential information upon request, to State or Federal licensing bodies responsible for the professional licensure of a practitioner or a particular institution. Confidential information, including PRO medical necessity determinations that display the practice or performance patterns of that practitioner, must be disclosed by the PRO but only to the extent that it is required by the agency to carry out a function within the jurisdiction of the agency under Federal or State law.

- (ii) A PRO may provide the information specified in paragraph (a)(1)(i) of this section to the State or Federal licensing body without request.
- (2) Disclosure to State and local public health officials. A PRO must disclose PRO information to State and local public health officials whenever the PRO determines that the disclosure of the information is necessary to protect against a substantial risk to the public health.
- (3) Disclosure to the courts. Patient identified records in the possession of a PRO are not subject to subpoena or discovery in a civil action, including an administrative, judicial or arbitration proceeding.
- (b) Exceptions. (1) The restriction set forth in paragraph (a)(3) of this section does not apply to HHS, including Inspector General, administrative subpoenas issued in the course of audits and investigations of Department programs, in the course of administrative hearings held under the Social Security Act or to disclosures to the General Accounting Office as necessary to carry out its statutory responsibilities.
- (2) A PRO must disclose information regarding PRO deliberations and quality review study information only as specified in §§ 476.139(a) and 476.140.

[50 FR 15359, Apr. 17, 1985; 50 FR 41887, Oct. 16, 1985]

§476.139 Disclosure of PRO deliberations and decisions.

- (a) *PRO deliberations*. (1) A PRO must not disclose its deliberations except to—
- (i) HCFA, at the PRO office or at a subcontracted organization;
- (ii) HCFA, to the extent that the deliberations are incorporated in sanction and appeals reports; or
- (iii) The Office of the Inspector General, and the General Accounting Office as necessary to carry out statutory responsibilities.
- (2) PRO deliberations are not disclosable, either in written form or through oral testimony, in connection with the administrative hearing or review of a beneficiary's claim.
- (b) Reasons for PRO decisions. (1) A PRO may disclose to those who have access to PRO information under other provisions of this subpart, the reasons

- for PRO decisions pertaining to that information provided that the opinions or judgements of a particular individual or practitioner cannot be identified.
- (2) A PRO must disclose, if requested in connection with the administrative hearing or review of a beneficiary's claim, the reasons for PRO decisions. The PRO must include the detailed facts, findings and conclusions supporting the PRO's determination. The PRO must insure that the opinions or judgements of a particular individual or practitioner cannot be identified through the materials that are disclosed.

§476.140 Disclosure of quality review study information.

- (a) A PRO must disclose, onsite, quality review study information with identifiers of patients, practitioners or institutions to—
- (1) Representatives of authorized licensure, accreditation or certification agencies as is required by the agencies in carrying out functions which are within the jurisdiction of such agencies under state law; to federal and state agencies responsible for identifying risks to the public health when there is substantial risk to the public health; HCFA; or to Federal and State fraud and abuse enforcement agencies;
- (2) An institution or practitioner, if the information is limited to health care services furnished by the institution or practitioner; and
- (3) A medical review board established under section 1881 of the Act pertaining to end-stage renal disease facilities, if the information is limited to health care services subject to its review.
- (b) A PRO must disclose quality review study information with identifiers of patients, practitioners or institutions to the Office of the Inspector General and the General Accounting Office as necessary to carry out statutory responsibilities.
- (c) A PRO may disclose information offsite from a particular quality review study to any institution or practitioner involved in that study, provided the disclosed information is limited to that institution or practitioner.

- (d) An institution or group of practitioners may redisclose quality review study information, if the information is limited to health care services they provided.
- (e) Quality review study information with patient identifiers is not subject to subpoena or discovery in a civil action, including an administrative, judicial or arbitration proceeding. This restriction does not apply to HHS, including Inspector General, administrative subpoenas issued in the course of audits and investigations of Department programs, in the course of administrative hearings held under the Social Security Act, or to disclosures to the General Accounting Office as necessary to carry out its statutory responsibilities.

§476.141 Disclosure of PRO interpretations on the quality of health care.

Subject to the procedures for disclosure and notice of disclosure specified in §§ 476.104 and 476.105, a PRO may disclose to the public PRO interpretations and generalizations on the quality of health care that identify a particular institution.

§476.142 Disclosure of sanction reports.

- (a) The PRO must disclose sanction reports directly to the Office of the Inspector General and, if requested, to HCFA.
- (b) The PRO must upon request, and may without a request, disclose sanc-

tion reports to State and Federal agencies responsible for the identification, investigation or prosecution of cases of fraud or abuse in accordance with § 476.137.

(c) HCFA will disclose sanction determinations in accordance with part 474 of this chapter.

§476.143 PRO involvement in shared health data systems.

- (a) Information collected by a PRO. Except as prohibited in paragraph (b) of this section, information collected by a PRO may be processed and stored by a cooperative health statistics system established under the Public Health Service Act (42 U.S.C. 242k) or other State or Federally authorized shared data system.
- (b) *PRO participation*. A PRO may not participate in a cooperative health statistics system or other shared health data system if the disclosure rules of the system would prevent the PRO from complying with the rules of this part.
- (c) Disclosure of PRO information obtained by a shared health data system. PRO information must not be disclosed by the shared health data system unless—
- (1) The source from which the PRO acquired the information consents to or requests disclosure; or
- (2) The PRO requests the disclosure of the information to carry out a disclosure permitted under a provision of this part.